

Privacy Statement - Dublin Central Mission

Dublin Central Mission CLG is committed to protecting your personal data and respecting your privacy. This Privacy Statement explains how we collect, use, disclose, and safeguard your personal information when you visit our website or engage with our services, in compliance with the General Data Protection Regulation (GDPR) and the Data Protection Acts 1988–2018.

1. Who We Are

Dublin Central Mission CLG is a registered charity in Ireland, providing residential, health, and social care services, particularly in the care of older persons. Our registered office is Mount Tabor, Sandymount Green, Dublin 4, D04 YT68.

2. What Information We Collect

We collect personal data in the following ways:

- When you visit our website (e.g. IP address, browser type, cookies, and analytics data)
- When you contact us via our website, phone, or email (e.g. name, contact information, message content)
- Through recruitment, employment, or service engagement
- From third-party services (where relevant and with consent)

3. How We Use Your Information

Your data may be used to:

- Respond to your enquiries or requests
- Manage service delivery and administrative processes
- Ensure website functionality and monitor performance
- Comply with legal and regulatory requirements
- Communicate with residents, staff, and stakeholders

4. Legal Basis for Processing

We process your data based on one or more of the following:

- Consent (e.g. for optional cookies or marketing)
- Contractual necessity
- Legal obligation
- Legitimate interests (e.g. service improvement, safety)

Dublin Central Mission, Mount Tabor, Sandymount Green, Dublin 4 D04 YT68 T +353 (1) 260 5766 F +353 (1) 2605786 E info@dublincentralmission.ie www.dublincentralmission.ie



5. Sharing Your Information

We may share your personal data with:

- Health and social care providers
- Regulatory authorities and government bodies
- Trusted service providers (e.g. IT, payroll)
- Family members or representatives (with consent)
- Only where necessary and under strict confidentiality obligations

6. Cookies and Website Tracking

We use cookies to enhance your experience on our website. These may include:

- Essential cookies (necessary for functionality)
- Analytics cookies (to improve performance)
- Preference cookies (to remember settings)

You can manage your cookie preferences through your browser settings or our cookie consent tool.

7. Data Retention

We retain personal data only for as long as is necessary to fulfil the purpose it was collected for, including to comply with legal, financial, or regulatory obligations.

8. Your Data Protection Rights

Under GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Data portability
- Withdraw consent (where processing is based on consent)
- Lodge a complaint with the Data Protection Commission (www.dataprotection.ie)

9. Data Security

We implement appropriate technical and organisational measures to protect your data, including encryption, access controls, and regular reviews of our data handling practices.

Dublin Central Mission, Mount Tabor, Sandymount Green, Dublin 4 D04 YT68 T +353 (1) 260 5766 F +353 (1) 2605786 E info@dublincentralmission.ie www.dublincentralmission.ie



10. Data Protection Officer

If you have questions or concerns about how we handle your personal data, please contact our Data Protection Officer:

Mr. Radek Warchola Mount Tabor Care Centre and Nursing Home Sandymount Green, Dublin 4 Phone: +353 1 260 5772

Email: info@dublincentralmission.ie

11. Updates to This Statement

We may update this Privacy Statement from time to time. The latest version will always be published on our website and marked with the revision date below.

Last updated: May 2025